

The **Household Assistance Rate (HAR)** provides a reduction in the Delivery & System Charges portion of the bill. You may qualify if you receive benefits from certain non-LIPA financial assistance programs.

You may be eligible for this rate if:

- You have an active residential LIPA account in your name
- You currently receive benefits from ***at least one of the following programs:***
 - Public Assistance
 - Medicaid
 - Food stamps
 - Supplemental Security Income (SSI)
 - Home Energy Assistance Program (HEAP)
 - Veteran's Disability Pension (Non-Service Related)
 - Veteran's Surviving Spouse Pension
 - Child Health Plus

Customers can enroll in several ways: they may be automatically enrolled in this rate when LIPA is notified by an assistance agency that a customer is a recipient of one of the programs above; be on a similar rate at National Grid (as a gas customer), or fill out an application and provide proof of eligibility. You will know you have been enrolled on the rate when your rate is preceded by a "D" and Household Assistance is part of your rate description.

If your constituents believe they qualify and are not already on the **Household Assistance Rate**, they merely have to **print out and complete the application (link provided below) and mail it with required documentation to:**

LIPA
ATTN: ACCOUNTS PROCESSING - HAR
PO BOX 9083
MELVILLE, NY 11747

Link to HAR Application: http://www.lipower.org/pdfs/residential/har_app.pdf

Customers who are not certain if they qualify or would like more information regarding HAR, can contact LIPA at **1-800-490-0025**.